

**Urgent!! The laboratory computer system is changing
and it is going to effect you.**

The Laboratory Computer System (LIS) will be changed in a few weeks and every person who uses it needs to prepare for this. We have worked to decrease its impact but it is important that you read the following and help limit adverse effects.

There will be no longer be a generic “DOC-DOC” or “NURSE-NURSE” login. It is also moving to a Windows format. You will be automatically logged in to the laboratory computer, which you will find under the Citrix applications, when you sign on to any computer in the hospital.

During the change from the old computer system to the new one there is an increased risk of errors therefore, if you are worried about any results please immediately contact the LIS coordinator (Pager 514-413-1123, phone ext. 5090) or the Chief Technologist (Phone ext. 3953, cell 514-802-2905) or the Medical Biochemist on-call and we will fully investigate the possible errors immediately.

The new system is Windows based and it should be easy to learn as we have designed it to replicate, as much as possible, the old system. A “test” version of it will be available on **Thursday, September 15th** via Citrix. It is called “**Labs_New**” in the applications list. We will be working with each department to set up training sessions. However if you would like to try it out you can. There are no real patients in the system. We have made up 6 fake patients for you to play with:

MRN	Last name	First name
00112233	Smith	John
00131416	Johnson	Rob
01181964	Dylan	Bob
00654321	Ceasar	Julius
01456789	Jetterson	Joan
00954874	Benatart	Patty

You will immediately notice two things. When you use “Lab Query” you can now see the results of both Lab and Micro tests and that trending is automatic as soon as you put the arrow on any test result.

IT department has taken on the responsibility of ensuring that all 4,500 of our healthcare workers have access to this new system. Kafia Ouadahi has arranged access to be automatic with your Windows login. She cross referenced several lists to give all appropriate members of staff access. However, there is always the possibility of someone being missed. Please, check that the “**Labs_New**” is part of the list of applications you

have in Citrix after **Thursday 15th September**. If the icon is missing please, contact her at kafia.ouadahi@jgh.mcgill.ca and she will rectify the problem.

A notice will be sent to you all once a specific “go-live” date has been finalised. On this day the old system will no longer be available. All results will be integrated into the new system and will be available when you click on “**Laboratoires**”.

Finally, it is very important for all staff of the laboratories and the IT department to have your full support and understanding during this time. It is very stressful to completely change a laboratory system while insuring that the hospital continues to work seamlessly. Please, be generous to them with your understanding and thank you.

Thank you

Elizabeth MacNamara.